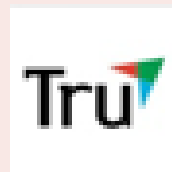


Things you need to know about your online banking app..

Tru

Your GSBT, FSB, and BTL online banking and online banking apps will be affected from July 15-17, 2022. No mobile deposits, bill pay, or transfers will be available online. On July 18, 2022 TruCommunity Bank's new mobile app will be available to download and use. This app will be available on your App Store. After July 18, we ask you to please delete your existing bank mobile app and use the TruCommunity Bank app.



Things you need to know about your bank accounts..

The majority of our account numbers will not be affected; however, there will be exceptions. You will be notified by the bank with your new account number information if your account is part of the exceptions. Your routing number will be changed to 091302720 starting July 18, 2022 for Washburn and Turtle Lake locations. Your existing checks will continue to work. Once you have used all your remaining checks, your new order will be updated to TruCommunity Bank information.

New Debit Card Information for Washburn & Turtle Lake Locations..

Tru

Be on the look out for your new TruCommunity Bank debit card!

- This card will not work until July 18th, 2022. Please use your existing debit card until July 18th, 2022.
- If you use your debit card to pay bills, you will be responsible to update your card information. Failure to do this will result in your payments being incomplete.
- Your new debit card can be activated on July 18th or anytime after, by doing a balance inquiry on an ATM or contacting your nearest bank location.
- A new pin for your debit card will arrive within a couple days after you receive your new TruCommunity Bank debit card. Don't like your new pin? No problem! Visit a location near you to change your pin number.
- Once you have received your new debit card and pin, please put in a safe spot until July 18th, 2022.



**Questions or Concerns?
Please contact your
nearest TruCommunity
Bank location to visit
with a Customer Service
Representative today.**

All locations will be closed Saturday, July 16, 2022

Tru

All TruCommunity Bank locations will be closed on Saturday, July 16, 2022. Online banking and the mobile app will have limited access starting Friday, July 15th through Sunday, July 17th.



Have question or concerns? Please contact your nearest bank location!

TruCommunity Bank's main goal is to keep our customers informed on the merger process. We are here to answer any questions or concerns you may have.

Garrison Location: 701-463-2262
Max Location: 701-679-2140
Turtle Lake Location: 701-448-2323
Washburn Location: 701-462-3232



Tru

Quick Start Guide for Our Customers..

- New debit cards and pins arriving now through July only for Washburn and Turtle Lake locations! Please keep in a safe spot until July 18, 2022. Remember you're responsible for updating your information for bills or other payments.
- Online and mobile banking will have limited access from July 15-17. No mobile deposits, bill pay, or transfers will be available online.
- All TruCommunity Bank locations will be closed on Saturday, July 16th, 2022.
- Download the new TruCommunity Bank mobile app on July 18th or anytime after for the convenience of banking in your hand anytime, anywhere!
- You will be notified by the bank for account number changes starting in June. Remember, not everyone will have account number changes.
- Your routing number will change to 091302720 starting July 18, 2022 for Washburn and Turtle Lake locations.

Thank you for your patience and understanding during this process.

We TRULY appreciate our customers!